



DEPARTMENT OF VETERANS AFFAIRS
Bay Pines VA Healthcare System
Post Office Box 5005
Bay Pines, Florida 33744

██████ 2014

In Reply Refer To:

516/116BP
██████████

Dear Mr. ██████:

This letter serves as formal notification that a report of inappropriate behavior was forwarded to the Disruptive Behavior Committee (DBC) for review and action. As a result of this review, the DBC agreed to reactivate the Category I Behavioral Flag on your medical record at the Bay Pines VA Healthcare System. The flag assigned to your record requires that upon arrival for future scheduled appointments you must report to the VA Police in Building 100, Room 1E-231 (Communications Center) immediately before your appointment. Should you not report to the Communications Center, be advised that the VA Police will be notified upon your arrival to any clinical or administrative section.

This action is being taken in light of your most recent incident which disrupted our ability to conduct the business of this facility. The decision to initiate a behavioral flag was based specifically upon the verbally threatening behavior toward hospital staff. These behaviors are unacceptable and will not be tolerated. VA staff members, as well as other Veterans, have the right to expect to be treated with respect and courtesy in a safe environment.

This imposed restriction, due to your inappropriate behavior, is effective July 3, 2014, and will remain in effect for a minimum of one year, at which time it will be reviewed by the DBC. You may submit a written request to amend or remove the behavior flag at any time. If you need assistance in this process, you may contact CPT Dennis Morin, VA Police, by phone at 727-398-6661, extension 10321 or you may communicate with him in writing at the following address:

C.W. Bill Young VA Medical Center
ATTN: CPT Dennis Morin, VA Police
10000 Bay Pines Boulevard
Bay Pines, FL 33744

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We take great pride in providing the highest quality health care to Veterans in a respectful and compassionate manner. Thank you for your service to our nation.

Sincerely,

A handwritten signature in blue ink, appearing to read "Suzanne M. Klinker".

Suzanne M. Klinker
Director, Bay Pines VA Healthcare System